



Frequently Asked Questions 135 East St. Ludlow, MA

413.610.1261

intheboxludlow.com

Q: How does your operation work?

A: We cook every week day. Items include entrees, salads, soups, sandwiches, sides and baked goods. We store them in our cases, clearly labeled with prices, ingredients, and allergy information. Please come into our store, browse around, and pick out what you would like to purchase.

Q: Do you have a menu?

A: You can find our menu online at www.intheboxludlow.com, click on the menu link at the top of the page. We are also on Facebook @intheboxludlow. You may also pick up a copy of the menu at our store.

Q: How does the menu work - is it certain things on certain days?

A: The menu is different each week but there are items which are popular and do remain on the menu every day. We also have made-to-order options available.

Q: I don't live in the area, but I would love to order some items for my parents/friends/etc. Is that possible?

A: Yes! If you would like to send a loved one meals for a day, a week, or more, we can help.

Q: Can I call to place an order?

A: Absolutely! If you would like for us to gather together items for a large order, we can accommodate that request.

Q: Do you cater or provide large orders for parties?

A: We provide to-go catering, where we will prepare all of the food you need. All you have to do is pay at the time of ordering and pick up the items from our store. We require at least 4 days' notice for large orders.

Q: Do you deliver?

A: Yes, we now offer free delivery after 5:00pm on weekdays and during our normal business hours on Saturday to Ludlow, Wilbraham, Indian Orchard, Hampden, East Longmeadow, Springfield, and Belchertown. (\$20 minimum purchase)

Q: Where is the food prepared?

A: All meals are cooked from scratch and packaged on site in our kitchen. Come watch our Chef prepare meals before your eyes!

Q: Do you have gift cards?

A: Yes, gift cards in a variety of denominations are available.

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